

# HEALTHSTREAM TRAINING INSTRUCTIONS

# Training Guides

- **Please Note:** the ***first page*** of the training guide lists the steps you need to prepare for and complete Epic training; the remainder of the document is supporting information.
- [Completing Epic Independent Online Training Using a PSJH Computer](#)
- [Completing Epic Independent Online Training Using a Personal Computer](#)

# Access Your Epic Training

- 1) Go to **Chrome Incognito**
- 2) Type <https://psjhappsinternal.providence.org/Citrix/psjhappsWeb/> in the URL address field
  - Log in with your UPN (network [userID@providence.org](mailto:userID@providence.org)), password, MFA; if this does not work try your first [name.lastname@providence.org](mailto:name.lastname@providence.org); you may need to enter an MFA code
- 3) Click APPS at the top of the screen
- 4) Click the ELR- HealthStream category in top section
- 5) Click HealthStream
  - Log in with your UPN (network [userID@providence.org](mailto:userID@providence.org)), password, MFA; if this does not work try your first [name.lastname@providence.org](mailto:name.lastname@providence.org); you may need to enter an MFA code



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## Apps

All (130)

Favorites (2)

Categories ▼

- Business SoCal (1)
- Business Texas (1)
- ELR-HealthStream (7)
- Epic Analysts - AK Citri... (3)
- Epic Analysts - Home... (12)
- FSLogix (1)
- Hyperspace Practice (10)
- Hyperspace Training (38)
- Remote Client Practice (6)
- Remote Client Traini... (17)

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## ELR-HealthStream

**Epic Learning Resources**

ELR-HealthStream

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**HealthStream**

ELR-HealthStream

**HealthStream - Non-Singl...-on**

ELR-HealthStream

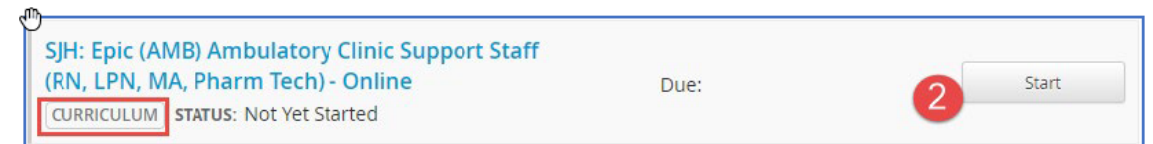
Note: categories will vary by caregiver role

# Access Your Epic Training

6) In Health, click Assigned Learning



7) Find the assigned SJH CURRICULUM and click Start

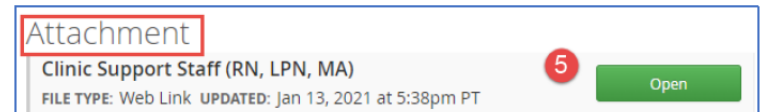


8) Click Start for the first COURSE listed; complete the courses in the order listed

9) Click View to view the COURSE ATTACHMENT



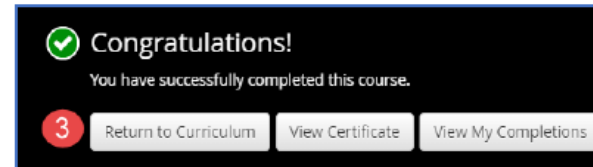
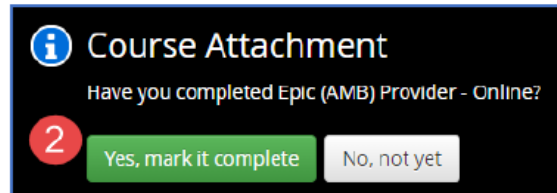
10) Click Open to open the ATTACHMENT



11) Your training will launch directly in HealthStream or you will be redirected to a page on the PSJH Epic Learning Resource (ELR) site

# Complete Your Epic Training

- 1) Once you complete your training you should be prompted to choose “yes, mark it complete” or “no, not yet”



- 2) You will see a green check mark on the course

Courses in this Curriculum



- 3) You MUST complete all courses and associated proficiency assessments to be considered complete for training

# Epic Training FAQ

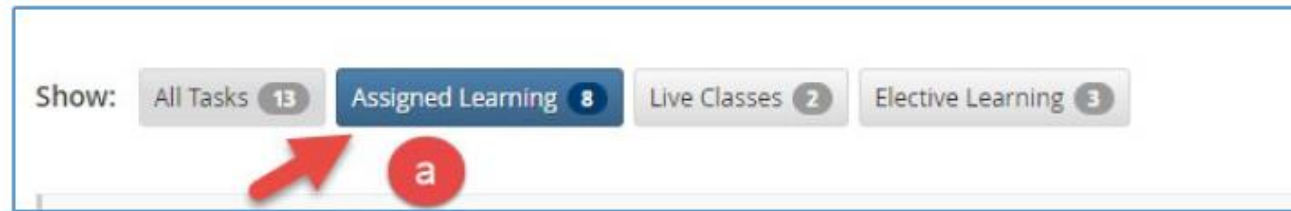
Q: Is HealthStream the same login as Citrix?

A. No. You can go directly to [HealthStream link](#) then you will have to log in. If you are unable to log in, try this link [SSO Bypass Link](#)

Q. Where do I find my training in HealthStream?

A. Click Assigned Learning. If you do not see it, email [PSJHProviderEngagement@providence.org](mailto:PSJHProviderEngagement@providence.org).

**Do NOT self-enroll**



Q. What if I feel like I have been assigned the incorrect training (i.e. I am an ambulatory provider only and I have been assigned inpatient provider training)

A. Email [PSJHProviderEngagement@providence.org](mailto:PSJHProviderEngagement@providence.org)

# Epic Training FAQ

Q. If HealthStream has a due date, does it mean it needs to be done by then?

A. No, disregard. Training needs to be completed prior to POWs

SJH: Epic (Stork) Ambulatory and Inpatient OB  
Provider/Midwife - Instructor Led and Online

CURRICULUM STATUS: Assigned

Due: Dec 19, 2020



# Need Help Accessing HealthStream Training?

Call the Epic Support Team 855-415-8188